





# Frequently Asked Questions (FAQ)

## Q1. Why is the Power LED not lit?

The Power LED should be lit when the power system is working normally. If the Power LED is not lit, please try the following:

- A1:** Make sure the AC power cord is connected to the switch with power source properly.
- A2:** Make sure the voltage of the power supply meets the requirements of the input voltage of the switch.
- A3:** Make sure the power source is ON.

## Q2. Why is the Link/Act LED not lit while a device is connected to the corresponding port?


Please try the following:

- A1:** Make sure that the cable connectors are firmly plugged into the switch and the device.
- A2:** Make sure the connected device is turned on and works normally.
- A3:** The cable must be less than 100 meters long (328 feet).

## Q3. Why are PoE ports not supplying power for PoE devices?

When the total power consumption of connected PoE devices exceeds the maximum, the PoE port with a smaller port number has higher priority. The system will cut off power to the ports with larger port numbers to ensure supplying to other ports.

Take TL-SF1005P as an example. If port 1, 2 and 4 are consuming 15.4 W respectively, and an additional PoE device with 21 W is inserted to port 3, the system will cut off the power of port 4 to compensate for the overload.

 To ask questions, find answers, and communicate with TP-Link users or engineers, please visit <https://community.tp-link.com> to join TP-Link Community.

 For technical support and other information, please visit <https://www.tp-link.com/support>, or simply scan the QR code.

 If you have any suggestions or needs on the product guides, welcome to email [techwriter@tp-link.com.cn](mailto:techwriter@tp-link.com.cn).



# Specifications

## General Specifications

Standard	IEEE 802.3i, IEEE 802.3u, IEEE 802.3x, IEEE 802.3af, IEEE802.1p IEEE 802.3at (Only for TL-SF1005P)
Protocol	CSMA/CD
Interface	5 10/100 Mbps RJ45 Ports, Auto-Negotiation MDI/MDIX PoE Ports: Port 1-Port 4  Total Power Supply: 41 W (for TL-SF1005LP)/67 W (for TL-SF1005P)
Network Media (Cable)	10BASE-T: UTP category 3, 4, 5 cable (maximum 100 m); EIA/TIA-568 100Ω STP (maximum 100 m) 100BASE-TX: UTP category 5, 5e cable (maximum 100 m); EIA/TIA-568 100Ω STP (maximum 100 m)
Switching Capacity	1 Gbps
MAC Address Table	2K
Transfer Method	Store-and-Forward
MAC Address Learning	Automatically learning, automatically aging
Power Supply	External Power Adapter Input: 100-240 VAC, 50/60 Hz Output: 53.5 VDC /0.81 A (for TL-SF1005LP) 53.5 VDC /1.31 A (for TL-SF1005P)
Wall Mountable	Yes
Distance Between Mounting Holes	39 mm

## Environmental and Physical Specifications

Operating Temperature	0 °C to 40 °C (32 °F to 104 °F)
Storage Temperature	-40 °C to 70 °C (-40 °F to 158 °F)
Operating Humidity	10% to 90%RH non-condensing
Storage Humidity	5% to 90%RH non-condensing

## PoE Disclaimer

The speed of the ports in extend mode will downgrade to 10 Mbps. The actual transmission distance may vary due to power consumption of PoE-powered devices or the cable quality and type.

PoE budget calculations are based on laboratory testing. Actual PoE power budget is not guaranteed and will vary as a result of client limitations and environmental factors.




## EU Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/30/EU, 2014/35/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU declaration of conformity may be found at <https://www.tp-link.com/en/ce>.

## Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Place the device with its bottom surface downward.
-  Use only power supplies which are provided by manufacturer and in the origin packing of this product. If you have any questions, please don't hesitate to contact us.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



FCC compliance information statement

Product Name: Gigabit Desktop Switch  
Model Number: TL-SG1005LP/TL-SG1005P

Component Name	Model
I.T.E. POWER SUPPLY	T535081-2-DT (For TL-SF1005LP) T535131-2-DT (For TL-SF1005P)

Responsible party:

TP-Link USA Corporation, d/b/a TP-Link North America, Inc.  
Address: 145 South State College Blvd. Suite 400, Brea, CA 92821  
Website: <https://www.tp-link.com/us/>  
Tel: +1 626 333 0234  
Fax: +1 909 527 6803  
E-mail: [sales.usa@tp-link.com](mailto:sales.usa@tp-link.com)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. • Reorient or relocate the receiving antenna.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2020.2.24

CE Mark Warning

This is a class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

BSMI Notice

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	Pb	Cd	Hg	Cr <sup>6</sup>	PBB	PBDE
PCB	○	○	○	○	○	○
	○	○	○	○	○	○
	—	○	○	○	○	○
1: ○ 2: —						

FCC compliance information statement

Product Name: I.T.E. POWER SUPPLY  
Model Number: T535081-2-DT/T535131-2-DT

Responsible party:

TP-Link USA Corporation, d/b/a TP-Link North America, Inc.  
Address: 145 South State College Blvd. Suite 400, Brea, CA 92821  
Website: <https://www.tp-link.com/us/>  
Tel: +1 626 333 0234  
Fax: +1 909 527 6803  
E-mail: [sales.usa@tp-link.com](mailto:sales.usa@tp-link.com)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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Mounting Requirements

To mount the device on a wall, use 2 screws which complies with ANSI B1.1 4#, (5#), 6#, 8# standard and are more than 8.5 mm in length. When the screws are fixed on the wall, the distance between the screw head and the wall should be more than 1.5 mm.

Standard	Diameter
ANSI B1.1 #4	2.845 mm
ANSI B1.1 #5	3.175 mm
ANSI B1.1 #6	3.505 mm
ANSI B1.1 #8	4.166 mm

Industry Canada Statement

CAN ICES-3 (A)/NMB-3(A)

Explanation of the symbols on the product label

	DC voltage
	Indoor use only
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.
	Polarity of output terminals
	Energy efficiency Marking (Level VI)